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Atualização dos controladores e firmware do Dell ControlVault

- Os controladores e firmware do Dell ControlVault instalados de fábrica nos computadores Dell estão desatualizados e devem ser atualizados mediante o procedimento abaixo descrito e na ordem em que se encontra.
- Se uma mensagem de erro for apresentada durante a instalação do DDP/EE ou do DDP/ESS e pedir-lhe para sair do programa de instalação para atualizar os controladores do Dell ControlVault, pode seguramente dispensar a mensagem para continuar a instalação do DDP/EE ou do DDP/ESS. Os controladores (e firmware) do Dell ControlVault podem ser atualizados após a conclusão da instalação do DDP/EE ou do DDP/ESS.

Transferência dos controladores mais recentes

Aceda a www.support.dell.com.

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| Contact Us | Pre | mier Login |
| Shop Support Community | My Account | What can we help you find? Search |
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| Product support | Top resources | Orders & support requests |
| Support for your product-drivers, diagnostics, | Identify and resolve issues quickly with a variety of | Check the status of your orders and support requests |
| manuals, parts, warranty information and more. | troubleshooting tools and resources. | and find answers to common guestions. |
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| manuals, parts, warranty information and more. | troubleshooting tools and resources. | and find answers to common questions. |
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| Product support Getting started with your Dell product Our tutorials will help you get set up, connect to the i | nternet, create a Dell account, and more. | and find answers to common questions. |
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| Product support Getting started with your Dell product Our tutorials will help you get set up, connect to the i Get set up and connected | nternet, create a Dell account, and more. | and find answers to common questions. |

Selecione o modelo do seu computador.

| Product support | То | p resources | Orders & support requests | |
|---|--------------------------------|--|---|---|
| Identify the product you need to suppo | rt | | | |
| Auto-detect your product. | Enter a Servic Service Code | ce Tag or Express | Browse for a product. | 1 |
| | ABCD123 or 1234 | 567890 Submit | | |
| | | Both product IDs are located on the back or bottom of your device. See details | • View products | 1 |
| Select a product | | | | |
| Desktops & All-in-Ones La | ptops | Servers, Storage, & Netwo | Tablets & Mobile Devices | |
| Monitors & Projectors El | ectronics & Accessories | Printers | Software & Security | |
| Have a Dell Account? Select from a list of your p | roducts. | | | |
| Top resources | | | | |
| Online diagnostics | Help by topic | - | | |
| ontine diagnostics | Find answers to vo | our technology questions with our co | llection of articles, videos and tutorials. | |
| We can fix your Windows-based device or send you | | | | |

3 Selecione Controladores e transferências.



4 Selecione o sistema operativo do computador de destino.

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| O Product Support Dell US × O Product Support Dell US × O O O O O O O O O O O O O O O O O | Select |
| Parts & accessories | ^ |
| View all available updates for Windows 8.1, 64-bit. A Change OS | |
| BIOS Ubuntu 12.04 Ubuntu 14.04 Windows 10, 32-bit Windows 7, 32-bit Windows 7, 32-bit Windows 7, 64-bit Windows 8.1, 64-bit Looking for a different OS? View the list of Dell supported operating systems | |
| Category • Importance • More filters | |
| English () Clear all View by: Category Importance Release date Installation order Show All Hide All | |
| Application (2 files) | |
| S Audio (1 file) | |
| Backup and Recovery (1 file) | ~ |

5 Expanda a categoria **Segurança**.

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| × X | X Scom | ert 🔹 🏬 Select |
| | Change Management Software Development Rit (2 files) | |
| | Chipset (6 files) | |
| | Dell Data Protection (5 files) | |
| | Modem/Communications (2 files) | |
| | | |
| | • Network (10 files) | |
| | Security (2 files) | |
| | Dell ControlVault Firmware View details ControlVault_Setup_2MYJC_A37_ZPE.exe Hard-Drive (6 M8) Security Release date 12 Dec 2014 Last Updated 08 May 2015 Recommended | |
| | Version 30.7.027.0,A37 | |
| | This file will automatically self-install after downloading. Restart required | |
| | 🛃 Download File 📲 Add to download list | |
| | Dell ControlVault Driver View details CV_DRV_Setup_YYV17_A18_64b_ZPE.exe Hard-Drive (15 MB) Security Release date 10 Dec 2014 Last Updated 14 May 2015 Recommended | |
| | Version 3.0.00040.30.7.027,A18 | |
| | This file will automatically self-install after downloading. Restart required | |
| | 🛃 Download File 📑 Add to download list | |
| | ⊙ Serial ATA (4 files) | |
| | System Utilities (2 files) | |
| | Systems Management (5 files) | |
| | ♥ Video (3 files) | |

- **6** Transfira e guarde os controladores do Dell ControlVault.
- 7 Transfira e guarde o firmware do Dell ControlVault.
- 8 Copie os controladores e o firmware nos computadores de destino, se necessário.

Instalação do controlador do Dell ControlVault

1 Navegue até à pasta para onde transferiu o ficheiro de instalação do controlador.

| Organize • 🗐 Op | en Share with New folder | | | | |
|---|----------------------------------|-------------------|-------------|-----------|--|
| Favorites | Name * | Date modified | Type | Size | |
| E Desktop | ControlVault Setup 2MVIC A37 ZPE | 8/27/2015 5/15 AM | Application | 5.702 KB | |
| la Downloads | CV DRV Setup YYV17 A18 64b ZPE | 8/27/2015 5:16 AM | Application | 15.739 KB | |
| 🔈 Recent Places | | | | 1000000 | |
| | | | | | |
| Libraries | | | | | |
| Documents | | | | | |
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2 Clique duas vezes no controlador do Dell ControlVault para iniciar o ficheiro executável de extração automática.

DICA: Instale o controlador primeiro. O nome de ficheiro do controlador *quando este documento foi criado* é ControlVault_Setup_2MYJC_A37_ZPE.exe.

- 3 Clique em Continuar para iniciar.
- 4 Clique em OK para descomprimir os ficheiros de controladores na localização predefinida em C:\Dell\Drivers\<New Folder>.
- 5 Clique em Sim para permitir a criação de uma nova pasta.
- 6 Clique em OK quando for apresentada a mensagem de que a descompressão dos ficheiros foi bem-sucedida.

7 A pasta que contém os ficheiros deve ser apresentada após a extração. Caso não seja apresentada, navegue até à pasta na qual extraiu os ficheiros. Neste caso, a pasta é JW22F.

| Organize • 🎋 Ins | tall New folder | | | | - E • O | ٩ |
|------------------|----------------------|--------------------|-------------------|-----------|---------|---|
| Favorites | Name | Date modified | Type | Size | | |
| E Desktop | 1037.mst | 10/14/2014 4:10 PM | MST File | 61 KB | | |
| I Downloads | 1038.mst | 10/14/2014 4:10 PM | MST File | 99 KB | | |
| S Recent Places | 1040.mst | 10/14/2014 4:10 PM | MST File | 103 KB | | |
| | 1041.mst | 10/14/2014 4:10 PM | MST File | 98 KB | | |
| Libraries | 1042.mst | 10/14/2014 4:10 PM | MST File | 90 KB | | |
| 3. Documents | 1043.mst | 10/14/2014 4:10 PM | MST File | 99 KB | | |
| A Music | 1044.mst | 10/14/2014 4:10 PM | MST File | 91 KB | | |
| Pictures | 1045.mst | 10/14/2014 4:10 PM | MST File | 97 KB | | |
| E Videos | 1046.mst | 10/14/2014 4:10 PM | MST File | 97 KB | | |
| | 1048.mst | 10/14/2014 4:10 PM | MST File | 96 KB | | |
| Computer | 1049.mst | 10/14/2014 4:10 PM | MST File | 93 KB | | |
| | 1050.mst | 10/14/2014 4:11 PM | MST File | 92 KB | | |
| Network | 1051.mst | 10/14/2014 4:11 PM | MST File | 94 KB | | |
| | 1053.mst | 10/14/2014 4:10 PM | MST File | 90 KB | | |
| | 1054.mst | 10/14/2014 4:11 PM | MST File | 88 KB | | |
| | 1055.mst | 10/14/2014 4:10 PM | MST File | 92 KB | | |
| | 1060.mst | 10/14/2014 4:11 PM | MST File | 95 KB | | |
| | 2052.mst | 10/14/2014 4:10 PM | MST File | 71 KB | | |
| | 2070.mst | 10/14/2014 4:10 PM | MST File | 97 KB | | |
| | CVHCI64 | 10/14/2014 4:11 PM | Windows Installer | 16.627 KB | | |
| | 🛋 mup | 10/14/2014 4:14 PM | XML Document | S KB | | |
| | Readme | 10/29/2014 5:52 PM | Text Document | 34 KB | | |
| | Version | 11/4/2014 1:56 PM | Text Document | 1 KB | | |

- 8 Clique duas vezes em CVHCI64.MSI para iniciar o programa de instalação dos controladores. [este exemplo é CVHCI64.MSI (CVHCI para um computador de 32 bits)].
- 9 Clique em Seguinte no ecrã de boas-vindas.
- **10** Clique em **Seguinte** para instalar os controladores na localização predefinida em C:\Program Files\Broadcom Corporation\Broadcom USH Host Components\.
- 11 Selecione a opção Completo e clique em Seguinte.
- 12 Clique em Instalar para iniciar a instalação dos controladores.
- **13** Opcionalmente, marque a caixa para apresentar o ficheiro de registo do programa de instalação. Clique em **Concluir** para sair do assistente.

Verificação da instalação dos controladores

• O Gestor de dispositivos terá um dispositivo Dell ControlVault (e outros dispositivos) dependendo da configuração de hardware e do sistema operativo.

Instalação do firmware do Dell ControlVault

- 1 Navegue até à pasta para onde transferiu o ficheiro de instalação do firmware.
- 2 Clique duas vezes no firmware do Dell ControlVault para iniciar o ficheiro executável de extração automática.
- 3 Clique em Continuar para iniciar.
- 4 Clique em OK para descomprimir os ficheiros de controladores na localização predefinida em C:\Dell\Drivers\<New Folder>.
- 5 Clique em Sim para permitir a criação de uma nova pasta.
- 6 Clique em OK quando for apresentada a mensagem de que a descompressão dos ficheiros foi bem-sucedida.

7 A pasta que contém os ficheiros deve ser apresentada após a extração. Caso não seja apresentada, navegue até à pasta na qual extraiu os ficheiros. Selecione a pasta de firmware.

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| bownloads | 😨 🐌 firmware | 8/27/2015 5:55 AM | File folder | | | |
| Recent Places | DOSUPDAT | 6/27/2011 1:54 PM | Windows Batch File | 1 KB | | |
| 1.00.000 | Readme | 10/29/2014 5:52 PM | Text Document | 34 KB | | |
| Documents | Version | 11/4/2014 10:47 A. | Text Document | 1 KB | | |
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- 8 Clique duas vezes em ushupgrade.exe para iniciar o programa de instalação do firmware.
- 9 Clique em Iniciar para iniciar a atualização do firmware.

IMPORTANTE: No caso de atualização a partir de uma versão mais antiga de firmware, ser-lhe-á pedida a palavra-passe de administrador. Introduza **Broadcom** como a palavra-passe e clique em **Enter** se esta caixa de diálogo for apresentada.

Várias mensagens de estado serão apresentadas.

10 Clique em Reiniciar para concluir a atualização do firmware.

A atualização dos controladores e do firmware do Dell ControlVault foi concluída.